

# MEDICAL TRANSPORTATION TIPS

For Patients + Caregivers

## Does Insurance Cover NEMT?

**Medicare Part A and B—NO**

**Medicare Advantages—YES,**  
but you may need a doctor's note

**Medicaid—YES**

This fact sheet will teach you more



### Private Plans

- Contact your health insurance provider
- Check their website for policies on patient transportation, non-emergency medical transportation

## What Are My Other Transportation Options?

**Municipality—Your city or state may provide transportation options for patients**

- Use **Patients Rising Concierge Service**
- Use “non-emergency medical transportation + your zip code” as search terms
- Call your **local county office**

## Types of Transportation

### Emergency Medical Transportation

Ambulance services for emergency medical conditions



### Non-Emergency Medical Transportation (NEMT)

Transport to and from medical appointments.

## Private Services

- **Uber** and **Lyft** partner with healthcare providers for **FREE NEMT** services to their patients
- Ask your **doctor's office** if they partner with a transportation service provider
- **Ride United: Dial 211 or visit 211.org**



For more information visit [patientsrising.org](https://patientsrising.org)

**PATIENTS  
RISING**