

A woman with glasses and a name tag is speaking into a microphone at a public meeting. She is wearing a white shirt and a grey blazer. The background shows other people seated at tables, suggesting a public hearing or community meeting. The text 'PATIENTS RISING' is overlaid in the top left corner, with an orange arrow pointing upwards through the letter 'I' in 'PATIENTS'.

PATIENTS RISING

Patient Public Comment Toolkit: Speak Up on the 340B Rebate Model

A STEP-BY-STEP GUIDE TO SUBMITTING A PUBLIC
COMMENT TO THE HEALTH RESOURCES AND
SERVICES ADMINISTRATION (HRSA)

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WHAT IS THIS 340B REBATE COMMENT PERIOD?



The Health Resources and Services Administration (HRSA) is requesting public input on whether and how to implement a rebate model within the 340B Drug Pricing Program.

Under the current 340B structure, certain hospitals and covered entities receive discounted drug pricing upfront. HRSA is evaluating whether discounts could instead be processed through a rebate model tied to claims data.



HRSA is asking patients, providers, manufacturers, and other stakeholders to weigh in before making further decisions.



Deadline: April 20, 2026

This is your opportunity to help shape how the program works.

WHY THIS COMMENT PERIOD MATTERS

The 340B program was created to help covered entities stretch resources and serve more patients.

But today:

- Patients are often not informed when a drug was purchased at a 340B discount.
- There is limited transparency into how savings are used.
- Patients may still pay significant out-of-pocket costs.

HRSA is specifically seeking input on:

- Administrative and financial impacts
- Transparency
- Patient access
- Reporting and oversight
- Cash flow effects
- Duplicate discount prevention



How HRSA Uses Public Comments



- Agencies must review substantive public comments.

- Recurring themes matter.

- Personal stories carry weight.

- Agencies often revise proposals based on concerns raised.

NOTE: This is a formal civic process, not a petition.

HOW TO WRITE YOUR COMMENT



1.) Start by introducing yourself and your connection to healthcare. State whether you are a patient, caregiver, family member or advocate. This helps HRSA understand the perspective behind your comment and why the issue matters to you personally.

2.) Explain your experience in clear, practical terms. You may describe challenges affording medications, confusion about billing, lack of transparency at the pharmacy counter or concerns about whether program savings are reaching patients. Personal examples help illustrate how policies affect real people.



3.) Connect your experience to the broader issue of transparency and accountability. You may wish to address whether patients should be informed when 340B pricing applies, whether savings should be traceable to patient benefit and whether stronger oversight and reporting standards are needed. Focus on how transparency could improve trust and affordability.

4.) Close your comment with a clear request. Ask HRSA to prioritize patient transparency, ensure savings benefit patients, maintain program integrity and carefully consider patient impact when designing any pilot programs. A direct and respectful request reinforces the purpose of your comment.



KEY THEMES TO ADDRESS

1.) Patients may wish to discuss transparency in billing and whether they are informed when 340B pricing applies. Many patients want to understand how their medications are priced and whether program discounts are involved.

2.) Out-of-pocket costs and medical debt are also important concerns. Patients may question why they still face significant expenses even when discounts exist and whether those savings could help reduce financial burden.

3.) Program accountability and oversight are central to maintaining trust. Patients may emphasize the importance of reporting standards, safeguards and clear policies to ensure the program continues to protect patient access and serve its intended purpose.

4.) Keep your comment personal, respectful and focused on your experience. Avoid technical jargon or criticism of specific institutions, and instead focus on how transparency and accountability could improve care for patients.



Keep in mind: Comments are most effective when they remain personal, respectful and focused on your experience. Avoid criticizing specific hospitals or using technical or industry language, and instead describe how transparency, affordability and access have affected you directly. Clear, straightforward comments help ensure your voice is understood and taken seriously.

HOW TO SUBMIT YOUR COMMENT

- 1.) Visit [Regulations.gov](#) at [\[THIS LINK\]](#)
- 2.) Click “Submit a Comment”
Paste your comment into the text box
- 3.) Include the docket reference at the top:
Re: Docket No. HRSA-2026-03042
- 4.) Submit before April 20, 2026**
- 5.) Save your confirmation.



Sample Letter 1

Balanced & Transparency-Focused (With Prompts)

Re: Docket No. HRSA-2026-03042

Request for Information: 340B Rebate Model Pilot Program

To Whom It May Concern:

I am writing in response to the Health Resources and Services Administration's Request for Information regarding the potential 340B rebate model.

I am a [patient / caregiver / family member / advocate] who is affected by prescription drug costs because [briefly explain your connection — condition, caregiver role, financial situation].

As a patient/caregiver, I believe the 340B program should clearly and measurably benefit patients. Today, many patients are not informed when a medication was purchased at a 340B discount, and there is limited transparency into how those savings are used. [Add 2–3 sentences describing your experience with prescription costs, hospital billing, or lack of transparency.]

If HRSA considers implementing a rebate model, I urge the agency to prioritize transparency, accountability, and patient impact. Any new framework should ensure that savings are traceable and that patients understand whether those discounts reduce their out-of-pocket costs.

Patients deserve clarity and confidence that the program is working as intended.

Thank you for the opportunity to provide input.

Sincerely,

[Name]

[City, State]

Sample Letter 2

Personal Story–Driven Version (With Prompts)

Re: Docket No. HRSA-2026-03042

To Whom It May Concern:

I am writing as a [patient living with ___ / caregiver to ___ / parent of a child with ___].
[Briefly describe your condition or situation and how often you rely on prescription medications.]

When I learned that hospitals participating in the 340B program are able to purchase medications at discounted prices, I was surprised to realize that patients like me are often not told when those discounts apply.

[Describe a specific moment: a high pharmacy bill, deductible shock, coinsurance burden, medical debt, etc.]

If HRSA moves forward with a rebate model, I hope the agency ensures that patients benefit directly from program savings and that transparency improves. Clear reporting standards and safeguards could help strengthen trust in the program and ensure it fulfills its original purpose.

For patients like me, even small cost reductions can make a meaningful difference. Thank you for considering the perspective of patients who live with the financial realities of healthcare every day.

Respectfully,
[Name]

Sample Letter 3

Accountability & Oversight Focus (With Prompts)

Re: Docket No. HRSA-2026-03042
340B Rebate Model Pilot Program

Dear HRSA:

I am submitting this comment as a [patient / caregiver / concerned citizen].
[Briefly explain why healthcare affordability and transparency matter to you personally.]
The 340B program plays an important role in supporting healthcare providers and expanding services. At the same time, patients deserve transparency and accountability in how program savings are used.

[Add 1–2 sentences about why transparency is important to you — for example, confusion about bills, lack of disclosure, or desire for clearer reporting.]

As HRSA evaluates a potential rebate model, I encourage the agency to consider mechanisms that improve reporting, strengthen oversight, and ensure that savings are meaningfully connected to patient benefit.

Increased transparency can reinforce public trust and help confirm that the program is operating in alignment with its statutory purpose.

Thank you for the opportunity to provide comments.

Sincerely,
[Name]

Sample Letter 4

Financial Burden & Patient Impact Focus (With Prompts)

Re: Docket No. HRSA-2026-03042

To Whom It May Concern:

I am writing regarding the potential 340B rebate model under consideration by HRSA. I am a [patient / caregiver] who has experienced financial strain due to prescription drug costs.

[Describe briefly how high out-of-pocket costs have affected you — choosing between expenses, delaying refills, stress, medical debt, etc.]

When patients continue to face significant financial burdens, it is reasonable to ask whether available program discounts are reaching those they were intended to help. If HRSA proceeds with a rebate-based structure, I encourage the agency to design it in a way that enhances transparency and strengthens accountability while protecting patient access.

For families like mine, greater clarity and meaningful cost relief would make a real difference.

Thank you for considering the patient perspective.

Respectfully,

[Name]

[City, State]

Optional Add-On Section

Re: Docket No. HRSA-2026-03042

I am a [patient/caregiver] who has experienced [brief description of cost burden or lack of transparency].

I urge HRSA to prioritize transparency and patient benefit when evaluating a 340B rebate model. Patients should know when discounts apply and whether those savings reduce out-of-pocket costs.

Thank you for the opportunity to comment.

PATIENTS
RISING

Questions?

Reach out any time:
www.patientsrising.org

